

§ 6-80-92 Other reports. (a) A telecommunications carrier shall annually file the following statistical data by March 31 for the preceding calendar year:

- (1) Number of intrastate customers, by telecommunications service; and
- (2) Number of intrastate calls, by telecommunications service, originating and terminating in the State.

The data required under this subsection may be filed on a confidential basis with the commission, consistent with § 6-80-9.

(b) On a quarterly basis, as specified by the commission, a telecommunications carrier shall file a tabulation of complaints and information on the resolution of complaints, classified by subject area. The tabulation, filed with the commission, shall be available for public inspection, except where the customer has requested confidentiality.

(c) A telecommunications carrier shall furnish to the commission, at such times and in such form as the commission may prescribe, the results of any service-related tests, summaries, or records in its possession. The carrier shall also furnish the commission any information concerning the carrier's facilities or operations that may be requested.

(d) A telecommunications carrier shall promptly report to the commission any specific occurrence or development that disrupts service to twenty-five per cent or two thousand of its customers, whichever is less, for a period in excess of one hour or which may impair the carrier's ability to furnish service to a substantial number of its customers.

(e) A telecommunications carrier shall file with the commission within seven days a report of any major accident in connection with the operation of the carrier's facilities. It shall promptly notify the commission by telephone of any fatal accident.

(f) A telecommunications carrier shall serve a copy of the reports described in this section on the consumer advocate. [Eff                   ] (Auth: HRS §§ 269-6, 269-34 to 43) (Imp: HRS §§ 269-8, 269-9, 269-34 to 43)